Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer. All the software you access in our general on-campus labs is available here.

Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer. All the software you access in our general on-campus labs is available here.

University Users! Now you can access your Virtual Desktop via the Web!

**How-To Guide: Connecting Gaming Consoles/Firesticks**

- **How do I find my MAC Address??**
  - Finding the MAC Address of a Device

- **Configuring an Alexa/Echo/Chromecast**
  - In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.
Users - quick connect to a PDF for Hyperion by signing Generic Setup.
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket
Systems Status
Office 365 Login

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- How to use the IT Help Desk End User Portal
- D2L - Resource Listing
- Submit a Help Desk Ticket
- Support Services
- Technology Enhanced Learning Spaces
- How to Administer a Test
- How to Get a Test Graded
- How to Prepare for a Test
- Test Scoring Sheets

Staff and Faculty

- Install the View Client
- Printing - Virtual Desktop Clients
- Telephone System
- Videoconferencing and ITV

Copiers and MFD's

- Install as printer
- Web Image Monitor
- User code management
- Connecting Gaming Consoles/Firesticks

Telephone System

RightFax Login

File System

Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App