How-To Guide: Connecting Gaming Consoles/Firesticks

- How do I find my MAC Address??
  Finding the MAC Address of a Device

- Configuring an Alexa/Echo/Chromecast
  In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

New Virtual Desktop Access via the Web

- Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.
  All the software you access in our general on-campus labs is available here.

- University Users! Now you can access your Virtual Desktop via the Web!
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Need Help?

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- How to use the IT Help Desk End User Portal

D2L
- Resource Listing
- Submit a request
- Support for D2L
- Technology Enhanced Learning Spaces

End User Portal

Virtual Desktops
- Install the View Client
- Print - Virtual Desktop Clients

Copiers/MFD’s
- Staff and Faculty
- Installation
- Web access
- User code

Telephones
- Telephone System
- Videoconferencing and ITV

RightFax
- Faxing over Network
- RightFax Login

File Storage
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App