Welcome

Welcome Flyer from MU Info Tech

Wifi, Printing, Passwords, vLab and Office 365 OneDrive

New Virtual Desktop Access via the Web

How-To Guide: Connecting Gaming Consoles/Firesticks

How do I find my MAC Address??
Finding the MAC Address of a Device

Configuring an Alexa/Echo/Chromecast
In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

New Student Orientation

2019 Orientation Schedule - PDF
Orientation Guidebook - see the FAQs and the OnCampus Resources section

Wireless Network Info

Marauder IoT

Wifi Access for:
Gaming Consoles
FireSticks
Alexa
Chromecast

New Student Orientation
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!
Now you can access your Virtual Desktop via the Web!

- Hyperion Users - Quick connection to desktop for Hyperion by using Generic Staff
Staff
and
User-
now
can
your
Des
top
when
off-
command
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info https://example.com/helpdesk

⚠ Classroom Hotline: 717-871-7280

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

- Logins & Passwords Guide
- Portal Login
- End User Portal
- D2L
- IT Help Desk
- MU Alert
- Cascade

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit your own incidents and requests

How to use the IT Help Desk End User Portal

Submit a Help Desk Ticket

Support Service Catalog

Technology Enhanced Learning Spaces

How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Testscoring Sheets

Staff and Faculty

Install the View Client
Installing as printer
Web Image Monitor
User code management

Printing - Virtual Desktop Clients

Computer Ordering Info
MFD’s

Virtual Desktops

RightFax
Faxing over Network
RightFax Login

Telephone System

Videoconferencing and ITV

File Storage

Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC - Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App