## IT Supported Software

### Supported Software on University Computers

#### PC Labs

- **Operating System:** Microsoft Windows 7
- **VDI Software:**
  - 3DSSPP 6.0.6
  - Adobe Acrobat XI Pro
  - Adobe Air
  - Adobe Dreamweaver CS5
  - Adobe Flash Player
  - Adobe Illustrator CS5
  - Adobe InDesign CS5
  - Adobe Photoshop CS5
  - Adobe Photoshop Elements 9
  - ArcGIS 10.1
  - Excel QM v4
  - GeoGebra 4.2
  - Geometer's Sketchpad 5
  - Java 7
  - MatLab
  - Mathematica 10
  - Microsoft Office 2013
  - MiKTeX 2.9
  - Minitab 17
  - PASW Statistics 18
  - Python 2.5
  - QM for Windows (Version 4)
  - SAS 9.2
  - SPSS Statistics 20
  - Stata 10
  - TeXstudio 2.6.2

- **Specialized Labs:**
  - Osburn CAD Lab - AutoCAD v.20.0.51.0.0, SolidWorks v.22.4.0.054

#### Mac Labs

- **Operating System:** Mac OS 10.6.8
- **Mac Software:**
  - Adobe Creative Cloud Suite
  - Microsoft Office 2011
  - VMWare View Client for access to PC software (see PC Labs, VDI)

- **Specialized Labs:**
  - Piano Lab - Pro Tools
  - Piano/Bassler Lab - Logic

#### PC Desktops
**PC Desktops**
Operating System:
Microsoft Windows 7

PC Software:
Adobe Acrobat X Pro
Banner
Firefox
Google Chrome
Hyperion Web
Hyperion Studio
Microsoft Office 2010
OnBase Unity Client
OnBase Web Client
SAP

Departmental Applications:
Counseling - Titanium
Health Services - PointNClick
Library - Voyager, Ares, Illiad, Relais, Aeon, OCLC, Oracle, Content DM, Snagit
MUPD - MetroAlert
Housing - CSGold
Scheduling - Astra

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**Mac Desktops**

Operating System:
Mac OS 10.6.8

MAC OS - disclaimer about current OS, need authorization to update OS, SLA timeframe for rebuilding if you update and something breaks?

Mac Software:
Adobe Creative Cloud Suite
Microsoft Office 2011

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**Classrooms, Computer Carts, iPads**

Classrooms, Computer Carts, iPads

Tidebreak

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**Software Support Limitations**

- The Help Desk cannot provide software support under the following conditions:
  - The software is no longer supported by the manufacturer.
  - The software is not properly licensed.
  - The software is being installed or needs to run on obsolete equipment, equipment that does not meet the vendor's minimum requirements or with out-dated operating systems.

- Departments must contact IT before purchasing any software. The University has purchased site licenses and/or volume licenses for many software packages. It is possible that the software you need is already available at no additional cost.

- All software license agreements/contracts, including online “click through” agreements, must be reviewed by IT before being approved for purchase.