<table>
<thead>
<tr>
<th>Wireless Network Info</th>
<th>Wifi Access for: Gaming Consoles/ FireSticks Alexa Chromecast</th>
<th>How-To Guide: Connecting Gaming Consoles/Firesticks</th>
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<td><strong>How do I find my MAC Address??</strong></td>
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<td>Finding the MAC Address of a Device</td>
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<td><strong>Configuring an Alexa/Echo/Chromecast</strong></td>
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<td>In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.</td>
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<tr>
<td>2019 Orientation Schedule - PDF</td>
<td>Welcome Flyer from MU Info Tech</td>
<td>Wifi, Printing, Passwords, vLab and Office 365 OneDrive</td>
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<td>New Student Orientation</td>
<td>Welcome ...bles.pdf</td>
<td>New Virtual Desktop Access via the Web</td>
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</table>
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!
Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to desktop for Hyperion by using Generic Staff
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Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

Logins & Passwords Guide
Portal Login
IT Help Desk
End User Portal
D2L
Submit your own incidents and requests
How to use the IT Help Desk End User Portal
D2L - Resource Listing
Submit a Help Desk Ticket
Support Service Catalog
MU Video
Technology Enhanced Learning Spaces
How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Test Scoring Sheets

Computer Ordering Info
Virtual Desktops
Copyiers & MFD’s
Install the View Client
Staff and Faculty
Printin - Virtual Desktop Clients
Telephones
RightFax
Faxing over Network
Telephone System
RightFax Login
Videoconferencing and ITV
Wireless Network
Connecting Gaming Consoles/Firesticks
Wireless Network
RightFax Login
Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC - Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App