Self Help

Wireless Network Info

Marauder IoT

Acess for:
- Gaming Consoles
- FireSticks
- Alexa
- Chromecast

How-To Guide: Connecting Gaming Consoles/Firesticks

- How do I find my MAC Address??
  - Finding the MAC Address of a Device

- Configuring an Alexa/Echo/Chromecast
  - In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

New Student Orientation

- 2019 Orientation Schedule - PDF
- Orientation Guidebook - see the FAQs and the OnCampus Resources section

Welcome Flyer from MU Info Tech

- Welcome ...bles.pdf

Wifi, Printing, Passwords, vLab and Office 365 OneDrive

New Virtual Desktop Access via the Web
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!
Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to desktop for Hyperion by using Generic Staff
Start

and
drop

Use - now you can use your Desktop when off - command.
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket  Systems Status  Office365 Login

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- How to use the IT Help Desk End User Portal
- D2L - Resource Listing
- Submit a Help Desk Ticket
- Support Services Catalog
- MU Video
- Technology Enhanced Learning Spaces
- How to Administer a Test
- How to Get a Test Graded
- How to Prepare for a Test
- Testscoring Sheets
- Staff and Faculty
- Install the View Client
- Printing - Virtual Desktop Clients
- Connecting Gaming Consoles/Firesticks
- Telephone System
- Videoconferencing and ITV
- RightFax Login
- File Storage
- Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center
- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App