Frequently Asked Questions

Splashtop Streamer can be installed on both PCs and Mac. You can connect to either platform using any of the client platforms (iPad, Android, Chrome).

Currently the Splashtop Classroom client can be installed on iPads, iPad Minis, most Android tablets, and can also be installed on Chromebooks. Splashtop plans on adding more support for iPhones and additional devices.

With two fingers, "swipe right" to advance to the next slide. Conversely, "swipe left" to return to the previous slide. Splashtop Streamer has to be given rights as an "assistive application" on Mac for this to work. Please contact the helpdesk if you are having difficulties with this feature or for more information.

Students can access the Splashtop easily.

1. Start a session using the session manager on the PC/Mac. The QR code displays on the projector.
2. Students snap the QR code using the Splashtop Classroom app on their mobile device.
3. Students can now see the teachers PC/Mac on their mobile device. They can also control then annotate over the content!

Currently only 3 students can access Splashtop Classroom at the same time. In the future this might change.
Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

**Call Center**
- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

**Walk-in TAC - Technical Assistance Center**
- access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00 pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST