<table>
<thead>
<tr>
<th>Marauder IoT</th>
<th>Wifi Access for:</th>
<th>How-To Guide: Connecting Gaming Consoles/Firesticks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wireless Network Info</td>
<td>Gaming Consoles</td>
<td>Connecting Gaming Consoles/Firesticks</td>
</tr>
<tr>
<td>FireSticks</td>
<td>Alexa Chromecasts</td>
<td></td>
</tr>
</tbody>
</table>

**How do I find my MAC Address??**

Finding the MAC Address of a Device

**Configuring an Alexa/Echo/Chromecast**

In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

**New Student Orientation**

- 2019 Orientation Schedule - PDF
- Orientation Guidebook - see the FAQs and the On-Campus Resources section

**Welcome Flyer from MU Info Tech**

Welcome ...bles.pdf

**New Virtual Desktop Access via the Web**

Wi-Fi, Printing, Passwords, vLab and Office 365 OneDrive
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users! Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to desktop for Hyperion by using Generic Staff
Students

Faculty & Staff Resources
New to the University?

Logins & Passwords Guide

PORTAL LOGIN

End User Portal

IT Help Desk

D2L

Submit your own incidents and requests

How to use the IT Help Desk End User Portal

Outlook, MAX, D2L, MU Alert, Cascade and more

How to Administer a Test

How to Get a Test Graded

How to Prepare for a Test

Testscoring Sheets

Services Offered

Computer Ordering Info

Virtual Desktops

Copiers & MFD’s

Telephone System

RightFax

File Storage

Services Offered

Print - Virtual Desktop Clients

Installation Instructions

Web Image monitor

User code management

Connecting Gaming Consoles/Firesticks

RightFax Login

Technology Enhanced Learning Spaces

Saving your files

End User Portal

Submit a Help Desk Ticket

Support Service Catalog

MU Video

Technology Enhanced Learning Spaces
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm
  - F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App