How-To Guide: Connecting Gaming Consoles/Firesticks

- **How do I find my MAC Address??**
  - Finding the MAC Address of a Device

- **Configuring an Alexa /Echo/Chromecast**
  - In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

New Student Orientation

- 2019 Orientation Schedule - PDF
- Orientation Guidebook - see the FAQs and the On-Campus Resources section

Welcome Flyer from MU Info Tech

Welcome ...bles.pdf

Wifi, Printing, Passwords, vLab and Office 365 OneDrive

New Virtual Desktop Access via the Web
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!
Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to desktop for Hyperion by using Generic Staff
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠ Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Online Resources

Student Resources
Students

IT 4 Students

Everything Office365... all the time

PORTAL LOGIN

D2L

Password management

myVILLE

(Manage Passwords)

Student Employment

Faculty & Staff Resources
New to the University?

Services Offered

- Logins & Passwords Guide
- Portal Login
- End User Portal
- IT Help Desk
- D2L
- Support
- MU Alert
- Cascade and more

Submit your own incidents and requests

How to use the IT Help Desk End User Portal

D2L - Resource Listing
Submit a request
How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Testscoring Sheets

Staff and Faculty

Computer Ordering Info
Virtual Desktops
Copiers
MFD’s

Install View Client
Install the View Client
Web Image monitor
User code management

Telephones
RightFax
File Storage

Telephone System
Videoconferencing and iTV
RightFax Login
Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:

Call Center
- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC
- Technical Assistance Center - access via W. Frederick Street side of building
  - Fall/Spring Semesters:
    - M-Th 8:00 am - 7:00pm EST
    - F 8:00am - 5:00pm EST
  - Winter/Summer Sessions:
    - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App