### Wireless Network Info

<table>
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<th>Marauder IoT</th>
<th>Wifi Access for:</th>
<th>How-To Guide: Connecting Gaming Consoles/Firesticks</th>
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<tr>
<td></td>
<td>Gaming Consoles</td>
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<td>FireSticks</td>
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<td></td>
<td>Chromecast</td>
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### How do I find my MAC Address??

Finding the MAC Address of a Device

### Configuring an Alexa/Echo/Chromecast

In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

### New Student Orientation

<table>
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<th>2019 Orientation Schedule - PDF</th>
<th>Welcome Flyer from MU Info Tech</th>
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<td>Orientation Guidebook</td>
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<tr>
<td>- see the FAQs and the On-Campus Resources section</td>
<td>Welcome ...bles.pdf</td>
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### New Virtual Desktop Access via the Web

- Wifi, Printing, Passwords, vLab and Office 365 OneDrive
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users! Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to desktop for Hyperion by using Generic Staff
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info 🌐

⚠️ Classroom Hotline: 717-871-7280

![Submit a Ticket](image1)
![Systems Status](image2)
![Office 365 Login](image3)

Need Help?

Office365 Login

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Online Resources

Student Resources
New to the University?

Services Offered

- Logins & Passwords Guide
- Portal Login
- End User Portal
- IT Help Desk
- D2L
- Computer Ordering Info
- Virtual Desktops
- Telephones
- RightFax
- File Storage

Outlook, MAX, D2L, MU Alert, Cascade and more
Submit your own incidents and requests
Submit a Help Desk Ticket
D2L - Resource Listing
How to use the IT Help Desk End User Portal
How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Testscoring Sheets
Install the View Client
Installing as printer
Web Image monitor
User code management
Network
Connecting Gaming Consoles/Firesticks
Telephone System
Videoconferencing and ITV
Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

- Call Center
  - Fall/Spring Semesters:
    - M-Th 8:00am - 7:00pm EST
    - F 8:00am - 5:00pm EST
  - Summer Sessions:
    - M-F 8:00am - 4:00pm EST

- Walk-in TAC
  - Technical Assistance Center - access via W. Frederick Street side of building
    - Fall/Spring Semesters:
      - M-Th 8:00 am - 7:00pm
      - F 8:00am - 5:00 EST
    - Winter/Summer Sessions:
      - M-F 8:00am - 4:00pm

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App