How-To Guide: Connecting Gaming Consoles/Firesticks

1. How do I find my MAC Address??
   - Finding the MAC Address of a Device

2. Configuring an Alexa/Echo/Chromecast
   - In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

New Virtual Desktop Access via the Web

Welcome Flyer from MU Info Tech

Wifi, Printing, Passwords, vLab and Office 365 OneDrive
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!
Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to desktop for Hyperion by using Generic Staff
Staff Standard Desktop Users - now you can access your Desktop when off campus.
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

- Logins & Passwords Guide
- Portal Login
- End User Portal
- IT Help Desk
- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- How to user the IT Help Desk End User Portal
- D2L - Resource Listing
- Submit a Request
- Support Services
- Technology Enhanced Learning Spaces
- How to Administer a Test
- How to Get a Test Graded
- How to Prepare for a Test
- Testscoring Sheets
- Staff and Faculty
- Install the View Client
- Printing - Virtual Desktop Clients
- Computer Ordering Info
- Virtual Desktops
- Copiers MFD’s
- Telephone System
- Videoconferencing and ITV
- RightFax Faxing over Network
- File Storage
- RightFax Login
Help Desk

Help Desk Contact Info
Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:
Call Center
- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC
Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App