Welcome

<table>
<thead>
<tr>
<th>Marauder IoT</th>
<th>Wifi Access for:</th>
<th>How-To Guide: Connecting Gaming Consoles/Firesticks</th>
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</table>
| Wireless Network Info | Gaming Consoles FireSticks Alexa Chrom eCasts | **How do I find my MAC Address??**  
Finding the MAC Address of a Device  
**Configuring an Alexa /Echo/Chromecast**  
In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast. |

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<tr>
<th>New Student Orientation</th>
<th>2019 Orientation Schedule - PDF</th>
<th>Welcome Flyer from MU Info Tech</th>
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| Wireless Network Info | Orientation Guidebook  
- see the FAQs and the OnCampus Resources section | **Welcome ...bles.pdf**  
Wifi, Printing, Passwords, vLab and Office 365 OneDrive |

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<tr>
<th>New Virtual Desktop Access via the Web</th>
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</table>
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users! Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to desktop or Hyperion by using Generic Staff
Staff Standard Desktop Users

now you can access your Desktop when off-campus
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

- Logins & Passwords Guide
- Portal Login
- End User Portal
- IT Help Desk
- D2L
- MU Video
- Technology Enhanced Learning Spaces

Outlook, MAX, D2L, MU Alert, Cascade and more
Submit your own incidents and requests
Submit a Help Desk Ticket
Support Service Catalog
How to user the IT Help Desk End User Portal
D2L - Resource Listing
How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Testscoring Sheets

Staff and Faculty
Virtual Desktops
Installing the View Client
Virtual Desktop Clients
Print as a printer
Web Image Monitor
User code management
Connecting Gaming Consoles/Firesticks

Telephone System
RightFax Login
Faxing over Network
File Storage
Saving your files

Videoconferencing and ITV
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App