**Welcome**

### Marauder IoT

**Wifi Access for:**
- Gaming Consoles
- FireSticks
- Alexa
- Chromecast

### New Student Orientation

- **Orientation Schedule** - PDF
- **Orientation Guidebook** - see the FAQs and the OnCampus Resources section

### How-To Guide: Connecting Gaming Consoles/Firesticks

- **How do I find my MAC Address??**
  - Finding the MAC Address of a Device
- **Configuring an Alexa/Echo/Chromecast**
  - In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

### New Virtual Desktop Access via the Web

- Welcome Flyer from MU Info Tech
- Wifi, Printing, Passwords, vLab and Office 365 OneDrive
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!
Now you can access your Virtual Desktop via the Web!

- Hyperion Users
  - Quick connection to desktop for Hyperion by using Generic Staff
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- How to use the IT Help Desk End User Portal
- D2L - Resource Listing
- Submit a Help Desk Ticket
- Support Services Catalog
- MU Video
- Technology Enhanced Learning Spaces

Staff and Faculty

- Install the View Client
- Printing - Virtual Desktop Clients
- Web Image Monitor
- User code management

Telephones

- Telephone System
- Videoconferencing and ITV

RightFax

- Faxing over Network
- RightFax Login

Copyisters

- MFD’s
- Install as printer
- RightFax Login
- Web Image Monitor
- User code management

File Storage

- Save files
- D2L - Resource Listing
- Submit a Help Desk Ticket
- Support Services Catalog
- MU Video
- Technology Enhanced Learning Spaces
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center
- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App