# Welcome

## Wireless Network Info

**Wifi Access for:**
- Gaming Consoles
- FireSticks
- Alexa
- Chromecast

## How-To Guide: Connecting Gaming Consoles/Firesticks

1. **How do I find my MAC Address??**
   Finding the MAC Address of a Device

2. **Configuring an Alexa /Echo/Chromecast**
   In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

## New Student Orientation

- 2019 Orientation Schedule - PDF
- Orientation Guidebook - see the FAQs and the OnCampus Resources section

## Welcome Flyer from MU Info Tech

- Welcome ...bles.pdf
  - Wifi, Printing, Passwords, vLab and Office 365 OneDrive

## New Virtual Desktop Access via the Web
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!
Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to desktop for Hyperion by using Generic Staff
Staff
and
d
Des
top
Users—
now
care
s
when
off—
camp
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠ Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Online Resources

Student Resources
New to the University?

Services Offered

Logins & Passwords Guide

PORTAL LOGIN

End User Portal

IT Help Desk

D2L - Resource Listing

Submit your own incidents and requests

How to user the IT Help Desk End User Portal

D2L - Resource Listing

Submit a request

Support Services

Technology Enhanced Learning Spaces

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit a Help Desk Ticket

Support Service Catalog

MU Video

Technology Enhanced Learning Spaces

How to Administer a Test

How to Get a Test Graded

How to Prepare for a Test

Test Scoring Sheets

Staff and Faculty

Install the View Client

Printing - Virtual Desktop Clients

Computer Ordering Info

Virtual Desktops

Copiers and MFD’s

Telephones

RightFax

File Storage

Telephone System

Videoconferencing and ITV

RightFax Login

Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC - Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00 pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App