Self Help

**Marauder IoT**

**Wireless Network Info**

**Wifi Access for:**
- Gaming Consoles
- FireSticks
- Alexa
- Chromecast

**How-To Guide: Connecting Gaming Consoles/Firesticks**

**How do I find my MAC Address??**
- Finding the MAC Address of a Device

**Configuring an Alexa/Echo/Chromecast**
- In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

**New Student Orientation**

2019 Orientation Schedule - PDF
- Orientation Guidebook - see the FAQs and the OnCampus Resources section

**Welcome Flyer from MU Info Tech**
- Welcome Flyer from MU Info Tech

**New Virtual Desktop Access via the Web**

**How do I find my MAC Address??**
- Finding the MAC Address of a Device

**Configuring an Alexa/Echo/Chromecast**
- In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!

Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to a desktop for Hyperion by using Generic Staff
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Online Resources

Student Resources
Faculty & Staff Resources
## New to the University?

### Services Offered

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Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm
  - F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App