Help Desk End User Portal

End User Portal

Submit incidents, requests and view current service record history in the IT Help Desk’s new End User Portal. Click the button to go to the End User Portal (you will need to login with your University credentials).

How does it work? End User Portal Overview
Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

- **Call Center**
  - Fall/Spring Semesters:
    - M-Th 8:00am - 7:00pm EST
    - F 8:00am - 5:00pm EST
  - Summer Sessions:
    - M-F 8:00am - 4:00pm EST

- **Walk-in TAC**
  - Technical Assistance Center - access via W. Frederick Street side of building
    - Fall/Spring Semesters:
      - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
    - Winter/Summer Sessions:
      - M-F 8:00am - 4:00pm EST

Emergency Notification: MU Alert System