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**New Student Orientation**

- 2019 Orientation Schedule - PDF
- Orientation Guidebook - see the FAQs and the OnCampus Resources section

**Welcome Flyer from MU Info Tech**

- Welcome ...bles.pdf

**New Virtual Desktop Access via the Web**

- Wifi, Printing, Passwords, vLab and Office 365 OneDrive
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!
Now you can access your Virtual Desktop via the Web!

- Hyperion Users - Quick connection to desktop for Hyperion
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Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info 🌐

⚠ Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Online Resources

Student Resources
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more
Submit your own incidents and requests
How to use the IT Help Desk End User Portal

D2L - Resource Listing
Submit an incident or request
Support service catalog

Technology Enhanced Learning Spaces
How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Test Scoring Sheets

Staff and Faculty
Install the View Client
Installing Virtual Desktop Clients

Telephones
Telephone System
Videoconferencing and ITV

RightFax
Faxing over Network
RightFax Login

File Storage
Saving your files

Copying
MFD's

Computer Ordering Info
Virtual Desktops

Wireless Network
Connecting Gaming Consoles/Firesticks

Videoconferencing and ITV
RightFax
 Faxing over Network

Telephone System
Videoconferencing and ITV
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App