## Welcome

### Wireless Network Info

**Marauder IoT**

**Wifi Access for:**
- Gaming Consoles
- FireSticks
- Alexa
- ChromEcasts

### How-To Guide: Connecting Gaming Consoles/Firesticks

1. **How do I find my MAC Address??**
   - Finding the MAC Address of a Device

2. **Configuring an Alexa/Echo/Chromecast**
   - In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

### New Student Orientation

- 2019 Orientation Schedule - PDF
- Orientation Guidebook - see the FAQs and the OnCampus Resources section

### Welcome Flyer from MU Info Tech

- Welcome ...bles.pdf

### New Virtual Desktop Access via the Web

- Wifi, Printing, Passwords, vLab and Office 365 OneDrive
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users!
Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to desktop for Hyperion by using Generic Staff
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Online Resources

Student Resources
New to the University?

Services Offered

Logins & Passwords Guide

Submit your own incidents and requests

Outlook, MAX, D2L, MU Alert, Cascade and more

How to use the IT Help Desk End User Portal

Support Service Catalog

D2L - Resource Listing

Submit a Help Desk Ticket

Technology Enhanced Learning Spaces

D2L - How to Administer a Test

How to Get a Test Graded

Technology Enhanced Learning Spaces

How to Prepare for a Test

Testscoring Sheets

Staff and Faculty

Install the View Client

Computer Ordering Info

Printing - Virtual Desktop Clients

Virtual Desktops

Wireless Network

Staff and Faculty

Staff and Faculty

Installation

User code management

Staff and Faculty

Web Image monitor

Staff and Faculty

Connecting Gaming Consoles/Firesticks

Telephone System

RightFax Login

Telephone System

Saving your files

Videoconferencing and ITV

RightFax Faxing over Network

Videoconferencing and ITV
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:

Call Center
- Fall/Spring Semesters:
  - M-Th 8:00am - 5:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 5:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App