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<th>Self Help</th>
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### Marauder IoT Access for:
- Gaming Consoles
- FireSticks
- Alexa
- Chromecasts

### How-To Guide: Connecting Gaming Consoles/Firesticks

#### How do I find my MAC Address??
- Finding the MAC Address of a Device

#### Configuring an Alexa/Echo/Chromecast
- In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

### New Student Orientation

#### Orientation Schedule - PDF

#### Orientation Guidebook - see the FAQs and the OnCampus Resources section

### Welcome Flyer from MU Info Tech

#### Welcome ...bles.pdf

### Wifi, Printing, Passwords, vLab and Office 365 OneDrive

### New Virtual Desktop Access via the Web
Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users! Now you can access your Virtual Desktop via the Web!

- Hyperion Users - quick connection to a desktop for Hyperion by using Generic Staff.
Staff and staff

develop

eurs - now you can use your Desktop when off - can
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- How to use the IT Help Desk End User Portal
- How to Administer a Test
- How to Get a Test Graded
- How to Prepare for a Test
- Test Scoring Sheets

- Install the View Client
- Printing - Virtual Desktop Clients
- Staff and Faculty
- Computer Ordering Info
- Virtual Desktops
- Copiers
- MFD's
- Telephones
- Telephone System
- Videoconferencing and ITV
- RightFax
- Faxing over Network
- RightFax Login
- File Storage
- Saving your files
Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

- **Call Center**
  
  - Fall/Spring Semesters:
    - M-Th 7:00am - 7:00pm EST
    - F 7:00am - 5:00pm EST
  
  - Summer Sessions:
    - M-F 8:00am - 4:00pm EST

- **Walk-in TAC**
  
  - Technical Assistance Center - access via W. Frederick Street side of building
    
    - Fall/Spring Semesters:
      - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
    
    - Winter/Summer Sessions:
      - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App