Welcome

New Virtual Desktop Access via the Web

Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer. All the software you access in our general on-campus labs is available here.

University Users! Now you can access your Virtual Desktop via the Web!
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠️ Classroom Hotline: 717-871-7280

Submit a Ticket  
Systems Status  
Office365 Login

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more
Submit your own incidents and requests
How to use the IT Help Desk End User Portal
Submit a Help Desk Ticket
Support Service Catalog
D2L - Resource Listing
How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Testscoring Sheets
Staff and Faculty
Install the View Client
Printing - Virtual Desktop Clients
Computer Ordering Info
Virtual Desktops
Copiers MFD’s
Connecting Gaming Consoles/Firesticks
Telephone System
Videoconferencing and ITV
RightFax Faxing over Network
RightFax Login
File Storage
Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm
  - F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App