Welcome

New Virtual Desktop Access via the Web

<table>
<thead>
<tr>
<th>Student Virtual Desktop</th>
<th>University Virtual Desktop</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer. All the software you access in our general on-campus labs is available here.</td>
<td>University Users! Now you can access your Virtual Desktop via the Web!</td>
</tr>
</tbody>
</table>
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠ Classroom Hotline: 717-871-7280

Submit a Ticket
Systems Status
Office365 Login

Online Resources

Student Resources
## Faculty & Staff Resources

### New to the University?

- **Logins & Passwords Guide**
- **Portal Login**
- **End User Portal**
- **D2L**
- **MFD’s**
- **Computer Ordering Info**
- **Virtual Desktops**
- **RightFax**
- **File Store**
- **Telephones**
- **Telephone System**
- **Videoconferencing and ITV**

### Services Offered

- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- How to use the IT Help Desk End User Portal
- How to Administer a Test
- How to Get a Test Graded
- How to Prepare for a Test
- Testscoring Sheets
- Install the View Client
- Printing - Virtual Desktop Clients
- Installation of RightFax
- RightFax Login
- Saving your files
- Connecting Gaming Consoles/Firesticks
- Telephone System
- Videoconferencing and ITV

---

**Note:** The above text is a natural representation of the content in the image, formatted in a readable and organized manner.
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

• Fall/Spring Semesters:
  • M-Th 7:00am - 7:00pm EST
  • F 7:00am - 5:00pm EST

• Summer Sessions:
  • M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

• Fall/Spring Semesters:
  • M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST

• Winter/Summer Sessions:
  • M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App