Welcome

New Virtual Desktop Access via the Web

<table>
<thead>
<tr>
<th>Student Virtual Desktop</th>
<th>University Virtual Desktop</th>
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<tbody>
<tr>
<td>Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer. All the software you access in our general on-campus labs is available here.</td>
<td>University Users! Now you can access your Virtual Desktop via the Web!</td>
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</tbody>
</table>
• Hyperion Users quick connection to desktop for Hyperion by using Generic Staff
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info 🌐
Classroom Hotline: 717-871-7280

Submit a Ticket
Systems Status
Office 365 Login

Online Resources

Student Resources
## Faculty & Staff Resources

### New to the University?

#### Logins & Passwords Guide
- myVille Logins

#### Portal Login
- D2L - Resource Listing

#### End User Portal
- Submit your own incidents and requests

#### IT Help Desk
- How to use the IT Help Desk End User Portal

### Services Offered

#### Outlook, MAX, D2L, MU Alert, Cascade and more

#### Staff and Faculty
- Install the View Client

#### Virtual Desktops
- Printing - Virtual Desktop Clients

#### Telephones
- Telephone System

#### RightFax
- Faxing over Network

#### Copiers
- MFD’s

#### Videoconferencing and iTV

#### RightFax Login

#### File Storage
- Saving your files
Help Desk

Help Desk Contact Info
Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:
Call Center
- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC
Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App