Welcome

New Virtual Desktop Access via the Web

Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users! Now you can access your Virtual Desktop via the Web!
Users - quick connection to desktop or Hypenon by using Generic Stuff
• Staff Standard Desktop Users - now you can access your Desktop when off-campus
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Need Help?

Online Resources

Student Resources
Faculty & Staff Resources

New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit your own incidents and requests
How to user the IT Help Desk End User Portal

D2L - Resource Listing
Submit a D2L Help Desk Ticket
Support Service Catalog

Technology Enhanced Learning Spaces
How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Testscoring Sheets

Staff and Faculty
Install the View Client
Printing - Virtual Desktop Clients

Virtual Desktops

Copiers
MFD’s
Install
Web
User code

Telephones
Telephone System
Videoconferencing and ITV

RightFax
Faxing over Network
RightFax Login

File Storage
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App