iClicker FAQ - Students
iClicker Frequently Asked Questions (FAQ)

How do I register my remote?

For a more detailed explanation please reference our guide

1: Log in to D2L.
2: In the right column on the initial, "My Home" page, locate the "Register Clicker" folder.
3: Click on the "Register Clicker" folder.
4: Click on "Register Your iClicker Remote"
5: On the new web page that loads, type in the remote ID from the back of your remote and click the "Register" button.
6: If your i>clicker is not registering, make sure you are using a D2L supported browser. Please call the helpdesk if you have any issues.

Will my course(s) use i>clicker?

While a growing number of courses use i>clicker, not all do. If a course uses i>clicker, that information should be included in the course syllabus. At the University Store's Textbook Room, an i<clicker 2 remote should also be listed as a required purchase for the course. If you're unsure, ask your course instructor.

As a student, what do I need?

You will need an i>clicker 2 remote.

Where may I purchase an i>clicker 2 remote?

The University Store's Textbook Room and other retailers sell i>clicker 2 remotes.

May I purchase and use an i>clicker (a.k.a. i>clicker 1) remote or i>clicker+ remote instead?

No. you should purchase an i>clicker 2 remote.

May I purchase a used remote instead of a new one? Will I be able to sell my remote when I graduate?

Yes. i<clicker 2 remotes may be purchased used and may be resold. Each i<clicker 2 remote must be registered to its owner, but remotes may be re-registered at any time.

Can I use the same i<clicker 2 remote in all my classes?

Yes.

May I share an i<clicker 2 remote with my friend or roommate?

No. Your course instructors synchronize their i<clicker software with the i<clicker registration database at various times throughout the semester, and not necessarily during your regular class meeting times. Should one of your course instructors synchronize with the registration database at a time when the remote you share isn't registered to you, it may cause problems.

What is i<clicker GO?

i<clicker GO allows an Internet-connected computer or mobile device to act as an i<clicker remote. i<clicker GO is available as an app for both iOS and Android devices. It is also available in a web-based form for use with other mobile devices as well as computers. Use of i<clicker GO requires purchase of a subscription to the i<clicker GO service.

May I use i<clicker GO instead of purchasing an i<clicker 2 clicker?

Before purchasing an i<clicker GO subscription, speak with your course instructors. Not all instructors allow the use of computers, phones, or other mobile devices in class. You will only be able to use i<clicker GO for a given course if the instructor of that course has made the choice to enable i<clicker GO support. The course instructor must enable i<clicker GO support in his or her i<clicker software.

How long do the batteries last?

The batteries last approximately 200 hours.

I just changed the batteries - why is the remote is not working?

Make sure you change all three batteries, not just one or two.

I made a mistake registering, how do I re-register?
1. You must unregister the incorrect remote ID. To do so, click "Remove", as shown in the orange box below.

### i>clicker Student Registration

Enter your 8-character i>clicker Remote ID or 12-character i>clicker GO ID below. You may register multiple remotes/i>clicker GO accounts or remove a registration entry at any time.

<table>
<thead>
<tr>
<th>i&gt;clicker ID</th>
<th>Date Registered</th>
</tr>
</thead>
<tbody>
<tr>
<td>87654321</td>
<td>Nov-12-2014</td>
</tr>
</tbody>
</table>

**Remove**

2. Register the correct remote ID in the orange box shown below.

### i>clicker Student Registration

Enter your 8-character i>clicker Remote ID or 12-character i>clicker GO ID below. You may register multiple remotes/i>clicker GO accounts or remove a registration entry at any time.

Enter Your i>clicker Remote/GO ID: 12345678

If you receive the following error when registering your remote, as shown in the orange box below, please contact the help desk.

### i>clicker Student Registration

Enter your 8-character i>clicker Remote ID or 12-character i>clicker GO ID below. You may register multiple remotes/i>clicker GO accounts or remove a registration entry at any time.

Enter Your i>clicker Remote/GO ID: 87654321

**The i>clicker remote '87654321' is already registered to another student in the same class**

>> If an instructor sets a question to "Anonymous Polling", are responses truly anonymous?

Yes, answers are truly anonymous. The i>clicker software will collect responses, but will not record any identifying information concerning the remotes.