Welcome

MU WIRELESS

Connecting Gaming Consoles/Firesticks

| NEW | Marauder | Use this for secure devices such as laptops, iPads, and cell phones |
| NEW | Marauder IoT | Use this for Gaming Consoles, FireSticks, ChromeCasts, Alexa, etc. |
|     | Marauder Guest | Use this for individuals visiting campus and is intended for single daily use (good for 24 hours each session) |
Quick Links & Information

**Direct Phone:** 717-871-7777

*Help Desk Contact Info*

*Classroom Hotline:* 717-871-7280

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**Online Resources**

**Student Resources**
### Services Offered

<table>
<thead>
<tr>
<th>Outlook, MAX, D2L, MU Alert, Cascade and more</th>
<th>Submit your own incidents and requests</th>
<th>D2L - Resource Listing</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>How to use the IT Help Desk End User Portal</strong></td>
<td><strong>Submit a Help Desk Ticket</strong></td>
<td><strong>Support Service Catalog</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>MU Video</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Technology Enhanced Learning Spaces</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Staff and Faculty</th>
<th>Install the View Client</th>
<th>Install as printer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Printing - Virtual Desktop Clients</strong></td>
<td><strong>Web Image monitor</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>User code management</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Telephone System</th>
<th>RightFax Login</th>
<th>File Storage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Videoconferencing and ITV</strong></td>
<td><strong>Saving your files</strong></td>
<td></td>
</tr>
</tbody>
</table>

### Commonly Used Software
## Commonly Used Software

### Banner
- Application Support
- Banner Information
- Logging on to Banner

- Barracuda Spam Firewall
- Cascade User's Guide
- Degree Audit
- Hyperion
- MU Video
- Mathematica Install
- OnBase Documentation - Home
- Outlook
  - Outlook Profile Setup
  - Faculty & Staff Outlook Email on Smart Phones
- Turnitin GradeMark

### Wireless Network
- Wireless Connection Guide
- MuGuest WiFi Instructions
Help Desk

Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community:
LiveSafe App