Frequently Asked Questions

Does Splashtop Classroom work on PC as well as Mac?

Splashtop Streamer can be installed on both PCs and Mac. You can connect to either platform using any of the client platforms (iPad, Android, Chrome).

What mobile devices are compatible with Splashtop Classroom?

Currently the Splashtop Classroom client can be installed on iPads, iPad Minis, most Android tablets, and can also be installed on Chromebooks. Splashtop plans on adding more support for iPhones and additional devices.

How can I advance slides while in annotation mode?

With two fingers, "swipe right" to advance to the next slide. Conversely, "swipe left" to return to the previous slide. Splashtop Streamer has to be given rights as an "assistive application" on Mac for this to work. Please contact the helpdesk if you are having difficulties with this feature or for more information.

How do students connect to a Splashtop Classroom session?

Students can access the Splashtop easily.

1. Start a session using the session manager on the PC/Mac. The QR code displays on the projector.

2. Students snap the QR code using the Splashtop Classroom app on their mobile device.

3. Students can now see the teachers PC/Mac on their mobile device. They can also control the content.

How many students can connect simultaneously using Splashtop Classroom?

Currently only 3 students can access Splashtop Classroom at the same time. In the future this might change.
Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST

- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST

- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST