Application Support

Banner

Production Versions as of 03/15/2012

<table>
<thead>
<tr>
<th>Module</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>General</td>
<td>8.7</td>
</tr>
<tr>
<td>Student</td>
<td>8.6.6</td>
</tr>
<tr>
<td>Alum</td>
<td>8.7</td>
</tr>
<tr>
<td>Stu Web</td>
<td>8.5.3</td>
</tr>
<tr>
<td>Finance</td>
<td>8.7</td>
</tr>
<tr>
<td>Fac Web</td>
<td>8.7</td>
</tr>
<tr>
<td>Finaid Web</td>
<td>8.21.1</td>
</tr>
<tr>
<td>Acct Rec</td>
<td>8.4.5</td>
</tr>
<tr>
<td>Finaid</td>
<td>8.21.1</td>
</tr>
</tbody>
</table>

Hyperion

Hyperion (sometimes referred to as Brio or EPM11) is the user-friendly reporting tool for providing
used to retrieve information from Banner and SAP data.

"Hyperion on the Web" provides access to prepared reports on the Web. It is intended for users who
need fast access to predeveloped reports.

Hyperion Login

![Hyperion Logo]
Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST