Activating your MU Accounts

At MU you will have 3 important accounts.

**myVILLE** – this account provides access to your email, the university portal, computer labs, printing and wireless network access (dorm internet access if you are a resident student).

**MAX** – this account provides access to registration, grades, transcripts and degree audits, bursar and financial aid.

**D2L** – this account provides access to the online course management system.

You can activate all of your accounts in one place in just a few steps through any computer that has internet access.

*Note: Please allow one business day from your status being “Deposit Paid” within the Admissions Portal before activating your account.*

Open an internet browser and go to: [http://myaccount.millersville.edu](http://myaccount.millersville.edu) and click “First Time Account Setup”

### Step 1

Enter your M-Number *(The whole thing, including the “M0”)*

Enter your birth date in six digit format ex. 060686

Enter your home Zip code *(This is optional - If you do not have a zip code, or if it is not working, just leave it blank)*.

*Note: If you get the error, “Your information cannot be found or is incorrect,” then it usually means that either Admissions has not yet received your deposit, or your information is incomplete or incorrect in Admissions’ database. In either case, you should call Admissions (717-871-4625 (GOAL)) to verify your info and that they have received your deposit. Note that if you are enrolling in a fully-online program (such as the RN-to-BSN Online, Marketing Certificate Online, etc.), you should instead contact the Office of Online Programs (717-871-7200) for any admissions-related issues or questions.*

### Step 2

Select your mobile provider and type your mobile phone number. Then click continue.
**Step 3**

Set your MAX pin number – must be exactly 6 characters - including numbers and letters (Max is used for Registration, Paying Bills, etc.)

Retype to verify

**Step 4**

You will be provided with your myVille username and email address. Please write this down. You will need your username in the next step.
Step 5
Type your username and click continue.

Millersville University

Reset Your myVILLE Password
Please provide your username and account type.

myVILLE Username
Account Type

Continue Cancel

Need help? Contact the Help Desk at: 717-871-2371

Step 6
Make sure the correct cell phone number is selected and click continue.

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Select where you want to receive the verification code
A verification code ensures that it is indeed "you" that we are talking with

Continue Cancel

Time left for this operation: 04:32

Step 7
A text message will be sent similar to the one below. The message may vary slightly from the format shown depending on your phone provider.
Step 8
Once you receive your Verification Code, type it in and click continue.

Step 9
The next screen will allow you to set your MyVille password. Please enter your password for MyVille. Here are the following requirements:

- Password must be a minimum of 8 characters.
- Password must not contain a significant portion of your name or username.
- Password must contain 3 of the following: Upper case letters, lower case letters, numbers, or symbols.
Change Password
Change your current domain password.

Domain Password Policy Requirements:
- Must be at least 8 characters long.
- Must contain at least 3 of the 4 character types: uppercase letter, lowercase letter, number, or special character.
- Cannot contain a significant portion of your username.
- Cannot be the same as any of your last 3 passwords.
- Cannot be changed more than once per day.
- Will expire after 180 days.

Old Password
New Password
Confirm New Password

Note:
If you do not type in a password following the guidelines provided, you will see the following screen and will have to go back to step 5.

Note to Users:
The new password you chose failed to meet any or all of the standards set by your administrator (as given below):
1. Minimum Password Length: You may be required to choose a longer password.
2. Password Complexity: Your password should be a combination of alphabets and numbers.
3. Minimum Password Age: If this is set, you cannot change password for a specified time.

Click here to troubleshoot | Try again

Need help? Contact the Help Desk at: 717-871-2371

At this point you will have completed your MyVille account setup.
MyVille is used for wired and wireless account login, D2L, lab connections, printing in labs, and MyVille email.

The password reset has been done successfully.
Proceed with your normal operations. (Back to home)

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