## Service Catalog

### Accounts & Access
- Account Requests
- Contractor Guest Accounts
- ESS
- ID Cards
- Lab Access Guest Accounts
- Logins Portal
- MAX
- MyAccount@MU
- MyAccount@MU Students
- myVILLE Portal
- Preferred Name
- Payment Portal
- WiFi Guest Accounts

### Enterprise Applications
- Adirondack
- Astra
- Banner 9
- Cascade
- CBord
- Hyperion EPM11
- Hyperion Web
- Maxient
- Metro Alert
- OnBase
- Point N Click
- SAP
- Slate
- Titanium

### Conferencing Services
- Cisco WebEx
- Phone Conference Bridge
- Skype for Business
- Zoom

### Backup & Storage
- CrashPlan
- H: Drive
- M: Drive

### Email & Communications
- Barracuda Spam Filter
- Blogs
- Digital Signage/Rise
- Distribution Lists
- Email
- IT Monthly Newsletter
- ListServ
- MU Mobile App
- MUAlert
- Shared Mailboxes
- Status Page
Help & Training Services

- Bomgar Remote Support
- Classroom Hotline
- D2L 24/7 Support
- Help Desk Knowledge Base
- IT Student Employment Application
- Podium Training
- SysAid Ticketing System
- Wiki

Purchasing

- Apple App Store Purchases
- Apple Purchasing
- Dell Purchasing
- Software Purchasing
- Tech Fee Purchasing
- VDI Purchasing

Labs & Learning Spaces

- Campus Labs
- Collabatory
- D2L
- D2L Software/Apps
- Departmental/Specialized Labs
- Digital Learning Studio
- GoPrint Stations
- Linux Lab
- Print Anywhere
- vLab

Learning & Teaching Technologies

- iClickers
- Loaner iPads
- NovoPros
- Remark Test Scoring
- Surveys

Network, Phone, & Cable

- Telephones
- RightFax
- Remote Desktop
- Wired Network
- Wireless Network

Security & Privacy

- Cisco ISE
- Cisco Umbrella
- Firewall
- KnowB4
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<tr>
<th>Software</th>
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<tbody>
<tr>
<td>• Adobe Creative Cloud Suite</td>
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<td>• ArcGIS</td>
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<td>• Office 365</td>
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<td>• Mathematica</td>
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<td>• Minitab</td>
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<td>• MU Video</td>
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<tr>
<td>• Software Center</td>
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<td>• SPSS</td>
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<th>Sustainability</th>
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<td>• Electronic Equipment Recycling</td>
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<td>• Ricoh Printing</td>
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<td>• RightFax</td>
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<td>• GoPrint Stations</td>
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<td>• Print Anywhere</td>
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<td>• ResNet Device Enrollment</td>
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Help Desk End User Portal