Getting Started

Below you will find popular resources designed to help introduce students, staff, and faculty to the basics of the Millersville University computing environment. Each page provides essential information that will help you use Millersville University services effectively and securely.

To view a full listing, click on a blue heading below.

**Help Desk Contact**

**Info**

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

**Call Center**

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

**Walk-in TAC**

**Technical Assistance Center** - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

**Faculty Resources**

- Computer Labs
- Emergency Notification
- Employee Accounts Overview
- Employee Email Overview
- Personal and Research Websites
- Purchasing a New Computer - Students
- Wireless Network

**Staff Resources**

- Computer Labs
- Emergency Notification
- Employee Accounts Overview