# Service Catalog

## Accounts & Access
- Account Requests
- Contractor Guest Accounts
- ESS
- ID Cards
- Lab Access Guest Accounts
- Logins Portal
- MAX
- MyAccount@MU
- MyAccount@MU Students
- myVILLE Portal
- Preferred Name
- Payment Portal
- WiFi Guest Accounts

## Enterprise Applications
- Adirondack
- Astra
- Banner 9
- Cascade
- CBord
- Hyperion EPM11
- Hyperion Web
- Maxient
- Metro Alert
- OnBase
- Point N Click
- SAP
- Slate
- Titanium

## Conferencing Services
- Cisco WebEx
- Phone Conference Bridge
- Skype for Business
- Zoom

## Backup & Storage
- CrashPlan
- H: Drive
- M: Drive

## Email & Communications
- Barracuda Spam Filter
- Blogs
- Digital Signage/Rise
- Distribution Lists
- Email
- IT Monthly Newsletter
- ListServ
- MU Mobile App
- MUAalert
- Shared Mailboxes
- Status Page
## Help & Training Services
- Bomgar Remote Support
- Classroom Hotline
- D2L 24/7 Support
- Help Desk Knowledge Base
- IT Student Employment Application
- Podium Training
- SysAid Ticketing System
- Wiki

## Purchasing
- Apple App Store Purchases
- Apple Purchasing
- Dell Purchasing
- Software Purchasing
- Tech Fee Purchasing
- VDI Purchasing

## Labs & Learning Spaces
- Campus Labs
- Collabatory
- D2L
- D2L Software/Apps
- Departmental/Specialized Labs
- Digital Learning Studio
- GoPrint Stations
- Linux Lab
- Print Anywhere
- vLab

## Learning & Teaching Technologies
- iClickers
- Loaner iPads
- NovoPros
- Remark Test Scoring
- Surveys

## Network, Phone, & Cable
- Telephones
- RightFax
- Remote Desktop
- Wired Network
- Wireless Network

## Security & Privacy
- Cisco ISE
- Cisco Umbrella
- Firewall
- KnowB4
<table>
<thead>
<tr>
<th>Software</th>
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<tbody>
<tr>
<td>• Adobe Creative Cloud Suite</td>
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<tr>
<td>• ArcGIS</td>
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<td>• Office 365</td>
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<td>• Mathematica</td>
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<td>• Minitab</td>
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<td>• MU Video</td>
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<td>• Software Center</td>
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<td>• SPSS</td>
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<th>Sustainability</th>
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<tr>
<td>• Electronic Equipment Recycling</td>
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<td>• Ricoh Printing</td>
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<td>• RightFax</td>
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<td>• GoPrint Stations</td>
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<td>• ResNet Device Enrollment</td>
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