Using Desire2Learn to replace class LISTSERVs

How can I use D2L as a replacement for class-based LISTSERVs?

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### Obtaining a course shell

First, you'll need a D2L shell for your course. Using MAX, you can request a shell for any of your current or upcoming courses. The course shell will be automatically created within 36 hours, and all students currently registered for the course will be enrolled in the course shell for you. If you're teaching multiple sections of a course, or two or more similar courses, you can even combine two or more CRNs (Course Reference Numbers) into a single D2L shell as you submit your request in MAX.

For more information, please see the requesting courses page. If you have questions, or run into any trouble, please contact the Information Technology Help Center.

### Getting help with your new shell

#### One-on-one, face-to-face training

Please visit the training registration page and select one of the available training times for an Introduction to D2L session. This will provide you with an overview of your D2L course shell and all the tools available within it. From there, you can choose to attend additional sessions, such as Discussions or Groups.

#### D2L Resources wiki

This D2L Resources wiki contains information addressing many of the most common questions about, and issues with, using D2L. Please use the table of contents in the left column, or the search box on the wiki homepage, to seek out pages appropriate to your needs. You may refer your students to pages in this wiki as well.

### Sending an email message to an entire class

Comprehensive information on sending email to an entire class from within D2L is available via one-on-one training. However, a brief, step-by-step guide is also available in the wiki. Additional useful information, such as rate limits, attachment size limits, and the like, is available in the email section of the wiki.