Wiki Server Outage - RESOLVED

Over the weekend, the wiki server that holds this blog and site, Desire2Learn Resources, went offline and stopped responding to web page requests. As most users pass through the Desire2Learn Resources site on their way to the actual Desire2Learn server, the wiki outage removed the normal access path to Desire2Learn for most students, faculty, and staff. However, Millersville’s IT Help Center provided directions for an alternate access method to users who called.

The Desire2Learn system itself remained online all weekend. Only the wiki server was offline. Therefore, content, grades, and other data within Desire2Learn were unaffected by the outage.

The administrators of the wiki server brought it back online by 8:32 a.m. on Monday, 17 June. Millersville Information Technologies staff are investigating the source of the wiki outage and planning ways to prevent the problem from reoccurring in the future.