**vLab FAQ**

**Why?**

The Virtual Lab is being piloted during the Fall 2012 semester as an attempt to increase student access and convenience to campus computing resources while decreasing crowding in our computer labs. The vLab will be available to all Millersville University students and is capable of handling up to 100 simultaneous users. This number may be expanded depending on demand and resource availability.

**How does it work?**

Before you can connect, you must first install the **VMware View Client** on your PC, MAC, iPad and most Android tablets. After you install the software, you can connect to the vLab over a broadband Internet connection, regardless of your location. This "Virtual Desktop" opens inside a new window on your computer, making it appear as though you are using a Millersville lab desktop, except that it's on your own device!

If you are on a Windows PC, you are also able to connect USB flash drives and print to most USB printers attached to your computer by connecting them to the Virtual Desktop via the Options menu.

This is all made possible through **VMware View** technology. This same technology has been in use for over 4 years internally on campus.

**What resources do I have access to?**

- University Software
- "Print Anywhere" Campus Printing
- USB storage devices (USB hard drive, flash drive, etc.)  
  CURRENTLY AVAILABLE ON WINDOWS AND MAC ONLY
- Printing to a printer attached to your personal computer/laptop.  
  CURRENTLY AVAILABLE ON WINDOWS AND MAC ONLY

**How do I get help?**

If you have questions, or experience any problems connecting to or using the Virtual Lab, please contact the Help Desk by calling (717) 871-7777 or e-mailing help@millersville.edu.