Welcome

MU WIRELESS

Connecting Gaming Consoles/Firesticks

NEW

Marauder

Use this for secure devices such as laptops, iPads, and cell phones

Marauder IoT

Use this for Gaming Consoles, FireSticks, ChromeCasts, Alexa, etc.

Marauder Guest

Use this for individuals visiting campus and is intended for single daily use (good for 24 hours each session)
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info
Classroom Hotline: 717-871-7280

Need Help?

Online Resources

Student Resources
Current Students

- IT 4 Students
- Everything Office365 all the time
- Quick Guides
- Portal Login
- Account maintenance
- TAC Technical Assistance Center
- Student Employment
- Computer Labs

New Students

- IT 4 Students
- Everything Office365 all the time
- Quick Guides
- Portal Login
- Account maintenance
- TAC Technical Assistance Center
- Student Employment
- Cyber Security Information

Faculty & Staff Resources

New to the University?

- IT 4 Students
- Everything Office365 all the time
- Quick Guides
- Portal Login
- Account maintenance
- TAC Technical Assistance Center
- Student Employment
- Cyber Security Information

Services Offered
## Services Offered

<table>
<thead>
<tr>
<th>Services Offered</th>
<th>Outlook, MAX, D2L, MU Alert, Cascade and more</th>
<th>Submit your own incidents and requests</th>
<th>D2L - Resource Listing</th>
<th>How to Administer a Test</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>How to use the IT Help Desk End User Portal</td>
<td>How to Submit a Help Desk Ticket</td>
<td>Support Service Catalog</td>
<td>How to Get a Test Graded</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MU Video</td>
<td>MU Video</td>
<td>How to Prepare for a Test</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Technology Enhanced Learning Spaces</td>
<td></td>
<td>Testscoring Sheets</td>
</tr>
<tr>
<td></td>
<td>Computer Ordering Info</td>
<td>Install the View Client</td>
<td>Install as printer</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Virtual Desktops</td>
<td>Printing - Virtual Desktop Clients</td>
<td>Web Image monitor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Staff and Faculty</td>
<td></td>
<td>User code management</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Install the View Client</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Telephone System</td>
<td>RightFax Login</td>
<td>Saving your files</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Videoconferencing and ITV</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Commonly Used Software

- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- D2L - Resource Listing
- How to Administer a Test
- How to Submit a Help Desk Ticket
- Support Service Catalog
- How to Get a Test Graded
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<table>
<thead>
<tr>
<th>Commonly Used Software</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Banner</strong></td>
</tr>
<tr>
<td>- Application Support</td>
</tr>
<tr>
<td>- Banner Information</td>
</tr>
<tr>
<td>- Logging on to Banner</td>
</tr>
<tr>
<td><strong>Barracuda Spam Firewall</strong></td>
</tr>
<tr>
<td><strong>Cascade User's Guide</strong></td>
</tr>
<tr>
<td><strong>Degree Audit</strong></td>
</tr>
<tr>
<td><strong>Hyperion</strong></td>
</tr>
<tr>
<td><strong>MU Video</strong></td>
</tr>
<tr>
<td><strong>Mathematica Install</strong></td>
</tr>
<tr>
<td><strong>OnBase Documentation - Home</strong></td>
</tr>
<tr>
<td><strong>Outlook</strong></td>
</tr>
<tr>
<td>- Outlook Profile Setup</td>
</tr>
<tr>
<td>- Faculty &amp; Staff Outlook Email on Smart Phones</td>
</tr>
<tr>
<td>- Turnitin GradeMark</td>
</tr>
<tr>
<td><strong>Wireless Network</strong></td>
</tr>
<tr>
<td>- Wireless Connection Guide</td>
</tr>
<tr>
<td>- MuGuest WiFi Instructions</td>
</tr>
</tbody>
</table>
Help Desk

Contact Info

Location:
Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App