MU WIRELESS

Connecting Gaming Consoles/Firesticks

NEW

Marauder

Use this for secure devices such as laptops, iPads, and cell phones

Marauder IoT

Use this for Gaming Consoles, FireSticks, ChromeCasts, Alexa, etc.

Marauder Guest

Use this for individuals visiting campus and is intended for single daily use (good for 24 hours each session)
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Online Resources

Student Resources
### Current Students

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<tr>
<th>IT4 Students</th>
<th>Everything Office365</th>
<th>Quick Guides</th>
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<tr>
<td>Account maintenance</td>
<td>in campus labs</td>
<td>Computer Labs</td>
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<tr>
<td>TAC Technical Assistance Center</td>
<td>Student Employment</td>
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### New Students

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### Faculty & Staff Resources

### New to the University?

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<th>Help Desk</th>
<th>End User Portal</th>
<th>How To Get IT Help</th>
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### Services Offered
## Services Offered

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<th>Submit your own incidents and requests</th>
<th>D2L - Resource Listing</th>
<th>How to Administer a Test</th>
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<td>How to use the IT Help Desk End User Portal</td>
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<td>Submit a Help Desk Ticket</td>
<td>How to Get a Test Graded</td>
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<td>Support Service Catalog</td>
<td>How to Prepare for a Test</td>
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<td>MU Video</td>
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<th>Install as printer</th>
<th>RightFax Login</th>
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<th>File Storage</th>
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<td>Saving your files</td>
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Commonly Used Software
## Commonly Used Software

### Banner
- Application Support
- Banner Information
- Logging on to Banner
- Barracuda Spam Firewall
- Cascade User's Guide
- Degree Audit
- Hyperion
- MU Video
- Mathematica Install
- OnBase Documentation - Home
- Outlook
  - Outlook Profile Setup
  - Faculty & Staff Outlook Email on Smart Phones
- Turnitin GradeMark

### Wireless Network
- Wireless Connection Guide
- MuGuest WiFi Instructions
Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App