Welcome

MU WIRELESS

Connecting Gaming Consoles/Firesticks

NEW

Marauder
Use this for secure devices such as laptops, iPads, and cell phones

Marauder IoT
Use this for Gaming Consoles, FireSticks, ChromeCasts, Alexa, etc.

Marauder Guest
Use this for individuals visiting campus and is intended for single daily use (good for 24 hours each session)
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Online Resources

Student Resources
Current Students

New Students

Faculty & Staff Resources

New to the University?
### Services Offered

| Outlook, MAX, D2L, MU Alert, Cascade and more | Submit your own incidents and requests | How to use the IT Help Desk End User Portal | D2L - Resource Listing  
Submit a Help Desk Ticket  
Support Service Catalog  
MU Video  
Technology Enhanced Learning Spaces | How to Administer a Test  
How to Get a Test Graded  
How to Prepare for a Test | Test Scoring  
Technology Enhanced Learning Spaces |
| Staff and Faculty | Install the View Client  
Printing - Virtual Desktop Clients | Install as printer  
Web Image monitor  
User code management | How to Prepare for a Test  
Testscoring Sheets |
| Telephones | RightFax Login | File Storage | Saving your files |

### Commonly Used Software
# Commonly Used Software

**Banner**
- Application Support
- Banner Information
- Logging on to Banner

- Barracuda Spam Firewall
- Cascade User's Guide
- Degree Audit
- Hyperion
- MU Video
- Mathematica Install
- OnBase Documentation - Home
- Outlook
  - Outlook Profile Setup
  - Faculty & Staff Outlook Email on Smart Phones
- Turnitin GradeMark

**Wireless Network**
- Wireless Connection Guide
- MuGuest WiFi Instructions
Help Desk

Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST

- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST

- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App