In this service catalog are links to self help materials as well as links to the support sites of other campus offices. Students, faculty, and staff may contact the IT Help Desk for further assistance. Also by contacting the IT Help Desk, faculty and staff may request one-on-one training or assistance from the Instructional & Technology Support (I&TS) team.

### Accessibility
- Office of Learning Services
- Overview of Policies and Resources

### Collaboration
- D2L (Desire2Learn)
- iPads
- NovoPro
- Video Conferencing
- Zoom

### Communication
- D2L (Desire2Learn)
- Video Conferencing
- Zoom

### Class Engagement
- Classroom Carts (Podiums)
- Clickers
- Learning Response Systems
- NovoPro
- Podiums
- SMART Boards
- Splashtop
- Video Conferencing
- Zoom

### Consulting
- Blended delivery
- Instructional Design
- Online delivery
- Tech Enhanced Instruction

### Equipment
- Clickers
- iPads
- Classroom Carts (Podiums)
- NovoPro
- SMART Boards
- Smartpens
- Video Conferencing
## Feedback Tools
- Course Evaluation
- Turnitin
- Test Scoring

## Learning Spaces
- Astra
- Smart Classroom (Cart/Podium) Guides
- Wireless

## Multimedia
- Digital Learning Studio (DLS)
- MU Video

## Assignment Guides
- Assignment Guide

## Presentation Tools
- Microsoft PowerPoint
- MU Video
- NovoPro
- Podiums
- Splashtop
- SMART Boards
- Zoom

## Printing
- Printing Alternatives
- Print Anywhere
- Ricoh Copies

## Software
- Adobe Creative Cloud Suite
- Assistive Technology Lab
- Respondus 4.0

## Training and Support
- Camp IDEA
- Face-to-Face
- Workshops
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<td>D2L is D2L Brightspace Learning Environment customized for Millersville University. D2L provides a central, robust, and secure solution for online and blended classes as well as for University committees and groups.</td>
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<td>Microsoft Office 365 includes Word, Excel, PowerPoint, Outlook, OneNote, and OneDrive.</td>
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<td>Splashtop is an application that allows instructors annotate and share content via a variety of mobile devices.</td>
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### MU Video
MU Video is the Kaltura video platform customized for Millersville University. MU Video provides video solutions for online, the classroom, and more. With MU Video you can create, upload, browse, search, watch, and share audio/video clips, video presentations, screencasts, and other rich media content related to coursework and University interests.

- Log In
- Privacy Policy
- Accessibility Information
- Resources

### iClicker
iClicker (previously stylized as "i>clicker") is a classroom response system. iClicker allows all the students in a classroom to answer questions an instructor poses during a class session. Students may purchase iClicker remotes at the University Store Textbook Room.

- Privacy Policy
- Accessibility Information
- Resources

### Adobe Creative Cloud Suite
The Creative Cloud Suite includes Photoshop, Illustrator, InDesign, and other Adobe applications.

- Privacy Information
- Accessibility Information
- Resources

Instructional & Technology Support - Meet the Team