# Instructional Technology - MU Video

## MU Video at a glance

| Description: | **MU Video** is a system available to Millersville students, faculty and staff to create, upload, share, search, browse, and watch video presentations, screencasts, and other rich media content related to coursework and University interests. MU Video is Kaltura MediaSpace customized for Millersville University. MU video is NOT intended for personal use outside course and University interests. |
| Service availability: | All Millersville University students, faculty and staff have accounts within the system. Accounts are activated the first time a user logs in to MU Video. Depending upon settings, some media may be shared with people outside the University community. 

MU Video resides at [https://millersville.mediaspace.kaltura.com](https://millersville.mediaspace.kaltura.com) and is accessible from any device with internet access. |
| Training and support: | Faculty and Staff can request one on one training or assistance from a member of the Instructional & Technology Support team via Help.Desk@millersville.edu or (717) 871-7777. 

Students can visit The Digital Learning Studio in either Stayer or McNairy Library for help using MU Video for course assignments. |
| Additional resources: | - Installing MU Video CaptureSpace  
- MU Video CaptureSpace FAQ  
- MU Video File Types  
- Supported browsers for MU Video  
- Supported mobile devices for MU Video  
- Using MU Video CaptureSpace |
| Related Supports | - Assignment Assistance - Student Presentations  
- MU Video in D2L for Instructors  
- MU Video in D2L for Students  
- MU Video - MU Video versus "My Media" in D2L Comparison  
- MU Video - Submitting videos to D2L assignments  

- Instructor Assignment Assistance Guides  
- Student Assignment Assistance Guides |
Quick Guides

- MU Video - Quick Guide - Attachments
- MU Video - Quick Guide - Captions
- MU Video - Quick Guide - Channels
- MU Video - Quick Guide - Collaboration
- MU Video - Quick Guide - Create Clip
- MU Video - Quick Guide - Mobile App
- MU Video - Quick Guide - Playlists
- MU Video - Quick Guide - Publishing
- MU Video - Quick Guide - Sharing a link
- MU Video - Quick Guides - Plain Text
- MU Video - Quick Guide - Transfer Ownership
- MU Video - Quick Guide - Upload
- MU Video - Quick Guide - Video Quiz
Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST