New Telephones!

- New telephone delivery has been complete. Please keep your current phone plugged in and your new phone box in close proximity.
- New telephone deployment will happen over Fall Break - October 6-9, 2018
- Be sure to save any current voice mail messages you wish to keep.
- Training - In Person or via Web - [Training Flyer](#)
- [Quick Start (First Time Use Guide)](#)

Quick Links & Information

**Direct Phone: 717-871-7777**

[Help Desk Contact Info](#)

[Classroom Hotline: 717-871-7280](#)
Online Resources

Student Resources

Current Students

New Students
Faculty & Staff Resources

New to the University?

Services Offered
### Services Offered

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<th>D2L - Resource Listing</th>
<th>Submit a Help Desk Ticket</th>
<th>Support Service Catalog</th>
<th>MU Video</th>
<th>Technology Enhanced Learning Spaces</th>
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### Commonly Used Software
# Commonly Used Software

## Banner
- Application Support
- Banner Information
- Logging on to Banner

- Barracuda Spam Firewall
- Cascade User's Guide
- Degree Audit
- Hyperion
- MU Video
- Mathematica Install
- OnBase Documentation - Home
- Outlook
  - Outlook Profile Setup
  - Faculty & Staff Outlook Email on Smart Phones
- Turnitin GradeMark

## Wireless Network
- Wireless Connection Guide
- Guest Wireless Instructions
Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST

- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App