Wireless FAQ's

What do I need?
You'll need your my'VILLE account and password, a wireless enabled computer or handheld using the 802.11 “a”, “g” or “n” wireless standard and a current web browser. Internet Explorer, Google Chrome, Mozilla Firefox, Safari and other browsers should all work.

What is 802.11agn?
They are widely-used standards that establishes the rules for wireless networking. They are supported on many different computing platforms, including Macs, PCs and many handheld devices.

What can I do with wireless?
You can do just about anything that you can do with a wired network connection.

What does it take to get me set up for wireless?
If you have a PC laptop without built-in wireless, you will need to get a PCMCIA or USB wireless networking device. If you have a newer Macintosh laptop it probably has built-in wireless. If not, you should consider purchasing an Airport card, which you can install in your computer. If your handheld device has a compact flash slot in it, you can use a compact flash wireless networking card.

What brand should I get?
There are a lot of different brands. We won't tell you which one to buy, but we have had good luck with Netgear wireless cards. Other brands will work as well. As with many other things, it's always best to go with a manufacturer that offers good online technical support.

I don't have a laptop, can I use the wireless network?
Even if you don't have a laptop, you can still take advantage of this service. Laptops are available to borrow from the Ganser Library's circulation desk. Computers can be borrowed for up to four hours at a time, and can be taken anywhere on campus.

How do I use it?
When you install your wireless card, use the default network settings. This enables DHCP, which allows the network to assign things like your network address for you. Also, you need to disable any pop-up blockers that are running on your laptop.

After installation, if you are near a wireless access point, the card should automatically locate it. If you need additional instructions, please follow the connection instructions on the Wireless Connection Guide page.

Who do I call if I need help?
If you need help with wireless, please contact the Help Desk at (717) 871-7777.