Self Help

Quick Links & Information

Direct Phone: 717-871-7777

Classroom Hotline: 717-871-7280

Submit a Ticket
StatusPage
Need Help?
Office3

Online Resources

Student Resources

Current Students
### Current Students

- **IT 4 Students**
- **Quick Guides**
- **Account maintenance**
- **myVILLE TECH**

### New Students

- **IT 4 Students**
- **Quick Guides**
- **Account maintenance**
- **myVILLE TECH**

### Faculty & Staff Resources

### New to the University?

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New Students

New Students

Faculty & Staff Resources

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Commonly Used Software
Commonly Used Software

- Banner
  - Application Support
  - Banner Information
  - Logging on to Banner
- Barracuda Spam Firewall
- Cascade User’s Guide
- Degree Audit
- Hyperion
- MU Video
- Mathematica Install
- OnBase Documentation - Home
- Outlook
  - Outlook Profile Setup
  - Faculty & Staff Outlook Email on Smart Phones
  - Turnitin GradeMark

Wireless Network

- Wireless Connection Guide
- Guest Wireless Instructions
Help Desk

Help Desk Contact

Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:

Call Center
- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App