Welcome

Help Desk

Submit A Help Desk Request

How to Use the Help Desk End User Portal

Call Center Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7280

Facebook: MillersvilleUniversityIT

Quick Links

Quick Links

Online Resources

Student Resources

Current Students
### Current Students

- **IT 4 Students**
- **Quick Guides**
- **Printing@MU**
- **Account maintenance**

### New Students

- **IT 4 Students**
- **Quick Guides**
- **Account maintenance**
- **myVille Tech**

### Faculty & Staff Resources

New to the University?
## Services Offered

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- Videoconferencing and ITV
- Wireless Network
  - Wireless Connection Guide
  - Guest Wireless Instructions

## Commonly Used Software
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Help Desk

Help Desk Contact

Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:
Call Center
- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community:
LiveSafe App