## Application Support

### Banner

#### Production Versions as of 03/15/2012

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<table>
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<tbody>
<tr>
<td>General</td>
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<tr>
<td>Student</td>
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<td>Alum</td>
<td>8.7</td>
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<td>Stu Web</td>
<td>8.5.3</td>
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<td>Finaid</td>
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## Hyperion

Hyperion (sometimes referred to as Brio or EPM11) is the user-friendly reporting tool for providing
used to retrieve information from Banner and SAP data.

"Hyperion on the Web" provides access to prepared reports on the Web. It is intended for users who
need fast access to predeveloped reports.

**Hyperion Login**
Help Desk

Help Desk Contact

Info

Location: Bory Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST