Help Desk End User Portal

End User Portal

Submit incidents, requests and view current service record history in the IT Help Desk’s new End User Portal. Click the button to go to the End User Portal (you will need to login with your University credentials).

Submit an Incident

Experiencing technical problems or have an issue to report? Click here to submit an incident.

My Activities

Access your submitted service records, pending workflow actions, and supervised service records.

Chat

Start a chat with your IT department, if available.

D2L Issue

Issues with D2L? Click here to submit an incident.

Examity

Need an Examity Test? Start by filling out a request form.

How does it work? End User Portal Overview
Help Desk

Help Desk Contact

Info

Location: Bower Building
Phone: 717-871-7777
Email: help@millersville.edu
Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

Emergency Notification: MU Alert System