IT4Students

Resources

Below you will find available resources for students within the IT Self-Help. Click on a link below to view the appropriate page.

Accounts
- Student Accounts Overview
- Student Accounts FAQs

Campus Cable TV
- Cable TV in Dorms

ResNet Dorm Network
- Finding the MAC Address of a Device

Call the Help Desk at (717) 871-7777 for any issues.
# On Campus Computer Labs

- **Computer Labs:** locations, hours and scheduling, procedures and policies
- **Printing in Campus Labs:** GoPrint procedures in general purpose labs
- **Common Lab Printer Issues:** printer problems, GoPrint
- **vLab (Beta) - Virtual Lab:** vLab delivers you a fully functional desktop to your personal device (Windows or Mac computer, iPad and some Android devices) over the Internet. Get started now: [vLab](#)

---

# myVILLE Email

- **Student Email Overview:** requirements, general information
- **myVILLE Mail Email Resources:** accessing email, passwords, common issues and problems
- **myVILLE Mail Forwarding:** how-to guide to forwarding your email
- **myVILLE Mail on Smart Phones:** how-to-guide
- **Setting up myVille Mail on Gmail:** how-to-guide for Gmail
- **Barracuda Spam Firewall:** managing spam

---

# D2L

- **D2L:** your online education platform

---

# General Info

- **Student Employment Application:** want to work for IT?
- **Purchasing a New Computer - Students:** recommendations and links
- **IT 101:** good to know
Help Desk

Help Desk Contact

Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Hours: Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

Emergency Notification: MU Alert System
New To Millersville?

- **Bringing a computer to campus**: what students need to know
- **Purchasing a New Computer - Students**: information and links to purchasing at an educational discount
- **myVILLE Tech**: keeping you connected, overview of IT services, programs and communication
- **MU Mobile App**: quick links to important information
- **Self Help**: up-to-date information on Help Desk service offerings
- **IT 101**: the basics, what you need to know

Announcements

**IT Facebook Page**

Millersville University Info Tech (IT)

"Like" our Facebook Page to keep up-to-date on new technologies or changes in existing technologies around campus.

http://www.facebook.com/MillersvilleUniversityIT