New to the University?

Services Offered

<table>
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<tr>
<th>Portal Login</th>
<th>Computer Info</th>
<th>D2L Login</th>
<th>Copiers MFD's</th>
<th>Virtual Desktops</th>
<th>Telephone</th>
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<tbody>
<tr>
<td>Outlook, MAX, D2L, MU Alert, Cascade and more</td>
<td>Staff and Faculty</td>
<td>D2L - Resource Listing</td>
<td>Support Service Catalog</td>
<td>Install the View Client</td>
<td>Videoconferencing and ITV</td>
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<td>Wireless Network</td>
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<td>• Wireless Connection Guide</td>
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<td>• Guest Wireless Instructions</td>
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Commonly Used Software
## Commonly Used Software

- Adobe Products
- Banner
  - Application Support
  - Banner Information
  - Logging on to Banner
- Barracuda Spam Firewall
- Cascade User's Guide
- Degree Audit
- Hyperion
- MU Video
- Mathematica Install
- OnBase Documentation - Home
- Outlook
  - Outlook Profile Setup
  - Faculty & Staff Outlook Email on Smart Phones
- Turnitin GradeMark
Help Desk

Help Desk Contact

Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:

- Call Center
  - Fall/Spring Semesters:
    - M-Th 7:00am - 7:00pm EST
    - F 7:00am - 5:00pm EST
  - Summer Sessions:
    - M-F 7:00am - 5:00pm EST

- Walk-in TAC
  - Technical Assistance Center - access via W. Frederick Street side of building
    - Fall/Spring Semesters:
      - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
    - Winter/Summer Sessions:
      - M-F 8:00am - 5:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App