Cable TV in Dorms

Campus Cable TV

Common Problems:

Missing Channels

There are two scenarios that typically cause missing channels. The most likely problem is that your TV is set to antenna instead of CATV. This can easily be fixed by going into your TV settings and changing the appropriate option from antenna to CATV.

The second is scanning for channels. Your TV has a scan feature which will search for all available channels. While every TV is different, this feature is typically found under settings or menu and may be in a sub-menu called channels. If given the option between analog, digital or both, select both or digital. Once you have performed a scan you should have all available channels.

If you’re still not getting channels you can contact the Help Desk at (717)871-7777.

Older and Incompatible TVs

The cable TV system is digital and requires TVs that have clear QAM digital tuners. Tube TVs and TVs that do not have clear QAM tuners will not work.

Brands that often DO NOT have clear QAM tuners:

- Element
- Seiki
- Westinghouse

If you have a TV that does not meet the necessary requirements you can use the external tuner/cable box listed below, which is available from Amazon.

iView 3500STBII

Instructions for setting up the iView 3500STBII at Millersville University

Broken Cable TV Jack

Contact the Help Desk at (717)871-7777.

Channel Guide

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Help Desk

Help Desk Contact
Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC
Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST

Emergency Notification: MU Alert System