## Instructional Support

### Instructional & Technology Support Service Catalog

Included in the catalog are links to self help materials as well as links to support sites of other campus offices. Faculty and staff may request one on one training or assistance from a member of the I&TS team by calling the IT Helpdesk at (717) 871-7777, emailing help@millersville.edu.

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<th>Accessibility</th>
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# Multimedia
- Digital Learning Studio (DLS)
- MU Video

# Assignment Guides
- Assignment Guide

# Presentation Tools
- Collaborate
- MU Video
- Splashtop
- Podiums
- SMART Boards

# Printing
- Printing Alternatives
- Print Anywhere
- Ricoh Copies

# Software
- Assistive Technology Lab
- Respondus

# Training and Support
- Camp IDEA
- Face-to-Face
- Workshops

# Video
- Collaborate
- Collaborate Ultra
- MU Video

# Writing
- Blogs
- Smart Pens
Help Desk

Help Desk Contact
Info

Location: Bower Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 7:00am - 7:00pm EST
  - F 7:00am - 5:00pm EST
- Summer Sessions:
  - M-F 7:00am - 5:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 5:00pm EST