Entering a Collaborate Ultra room ahead of its start date and time

Can I enter a Collaborate Ultra room prior to that room’s Start Date in order to practice in, or prepare, the room?

These instructions assume you have already logged in to D2L and entered the course in which you wish to work.

These instructions also assume that you are using the Google Chrome browser and that your instructor has decided to use Collaborate Ultra.

Not sure which Collaborate you are using? Check out our comparison page.

You may only enter a Collaborate room early, in advance of that room's start date and time, to the extent allowed by the room's "Early Room Entry" setting.

You can upload presentations or other files prior to the start time. The files will persist until they are deleted.

Please see: Setting Early Room Entry for a Collaborate Ultra Room
Help Desk

Help Desk Contact Info

Location: Broyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Hours:
- **Call Center**
  - Fall/Spring Semesters:
    - M-Th 7:00am - 7:00pm EST
    - F 7:00am - 5:00pm EST
  - Summer Sessions:
    - M-F 7:00am - 5:00pm EST

- **Walk-in TAC**
  - Technical Assistance Center - access via W. Frederick Street side of building
    - Fall/Spring Semesters:
      - M-Th 8:00am - 7:00pm, F 8:00am - 5:00pm EST
    - Winter/Summer Sessions:
      - M-F 8:00am - 5:00pm EST

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